

# The Role of Process Owners in Czech Organizations

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**Abstract:** *Business Process Management is a widely discussed topic both in business practice and academic environment. The research especially focuses on the technical and methodology issues of process management. This paper deals with the process ownership pillar of Business Process Management as a part of wider research topic focused on the role of human factor in the field. Process owners are traditionally assigned to manage and improve business processes. This paper therefore analyses the survey conducted in Czech organizations, both firms and non-profit organizations, using software applications supporting process management with stress put on process owners and their competencies. The goal is to find out the scope of process owners' competencies and to test whether the association between process ownership pillar and the level of Business Process Management maturity of an organization exists. Fisher exact test was used to calculate possible association. Results do not indicate such clear association based on the research sample.*

**Key words:** business process management, process owner, competency management, business process management maturity

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